Instructions for Upgrading to the latest DocuMatch Printer Driver

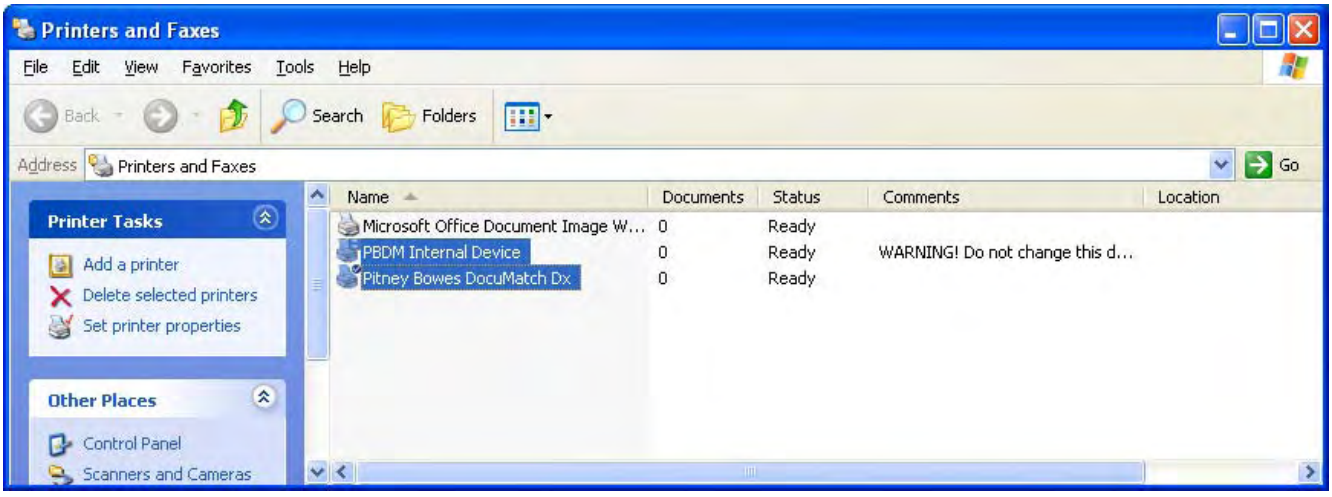
IMPORTANT !

Due to issues experienced when multiple versions of the DocuMatch printer drivers are installed on the same machine, upgrading to version 03.00.0026 of the printer driver requires special instructions. These instructions require you to delete your existing DocuMatch printer(s) and driver(s) prior to upgrading.

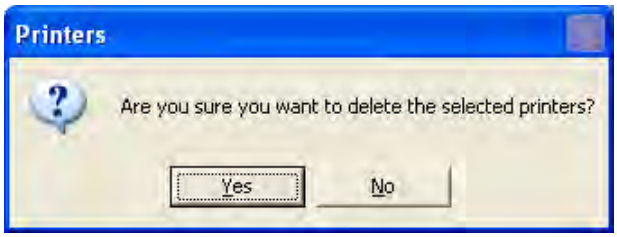
These instructions only apply when you are upgrading systems that require the functionality of the new driver. For new installations, you can perform the normal procedure.

Upgrading on a Windows XP System

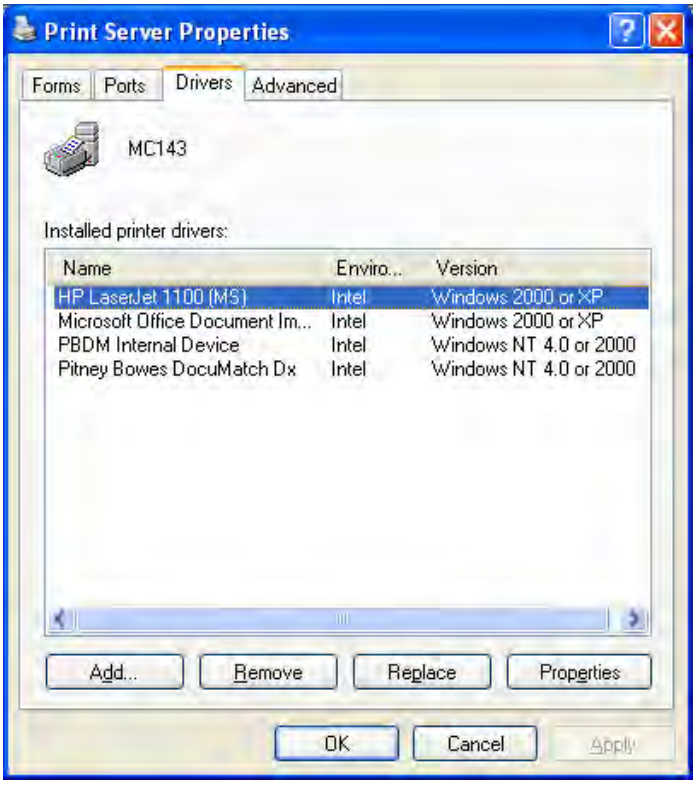
1. Click menu item ***Start*** > ***Settings*** > ***Printers and Faxes***.
2. Select the DocuMatch printer drivers (*PBDM Internal Device*, *Pitney Bowes DocuMatch Dx*).
3. Right-click and select **Delete**.



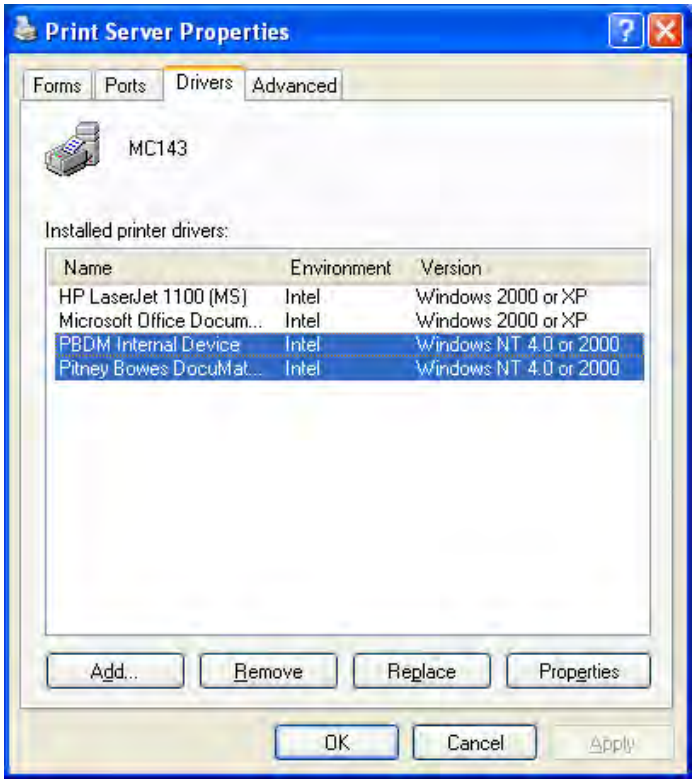
4. At the confirmation prompt to delete the printer(s), click **Yes**.



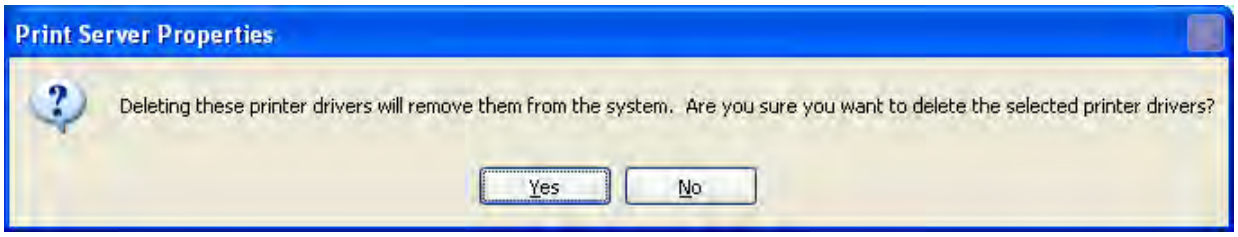
5. From the *Printers and Faxes* window, select menu item ***File*** > ***Server Properties***.
6. Click the **Drivers** tab on the *Print Server Properties* dialog.



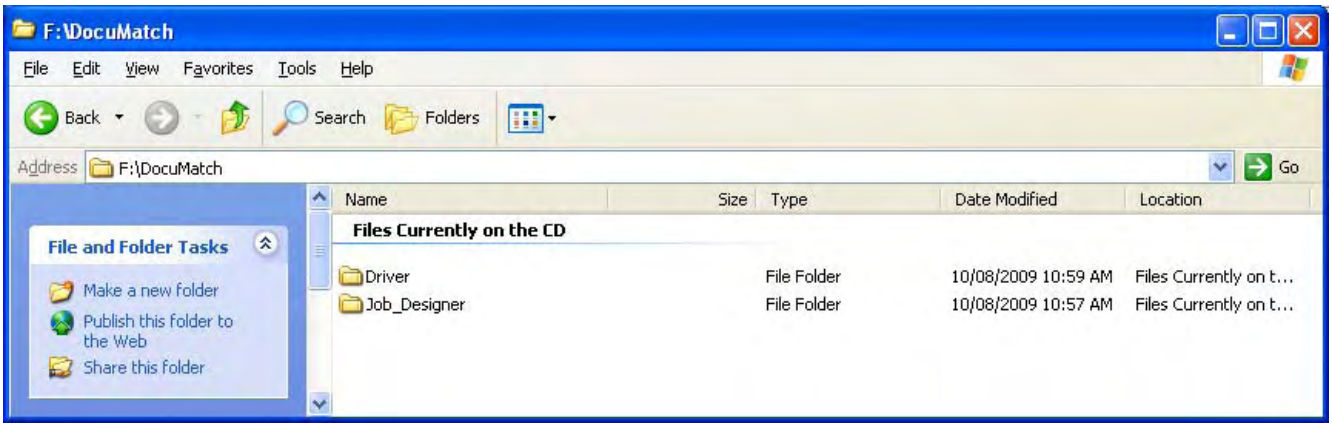
7. Select the DocuMatch printer driver(s) and click **Remove**.



8. At the confirmation prompt to delete the printer driver(s), click **Yes**.

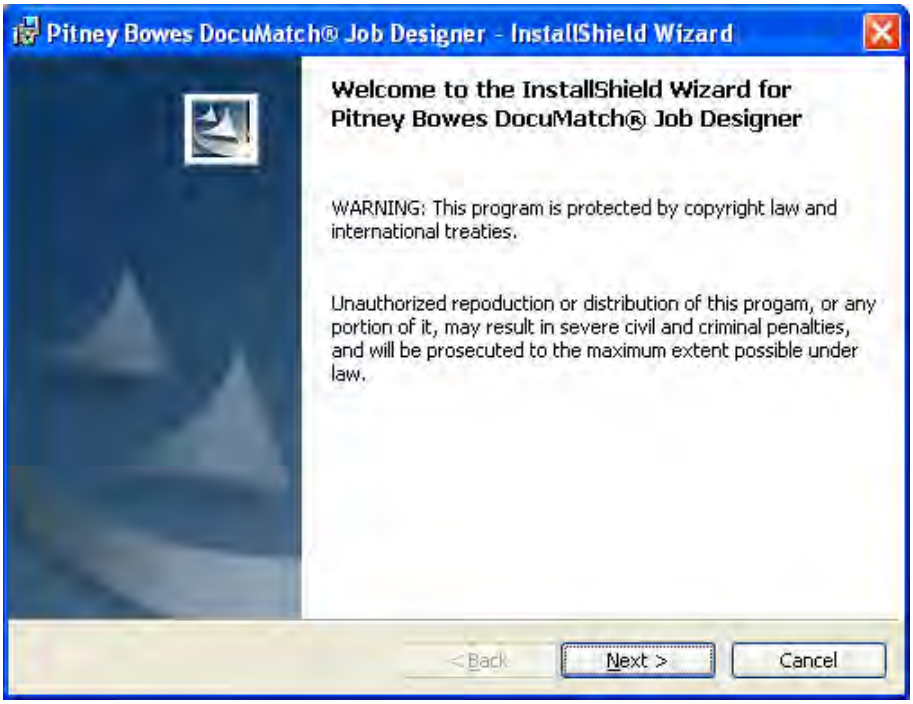


9. The *Print Server Properties* screen is refreshed. Click **Close**.
10. Insert the installation CD or DVD into the CD/DVD drive.
11. Launch Windows Explorer.
12. Navigate to the *DocuMatch**DocuMatch Legacy XP Only* folder on the CD/DVD drive.

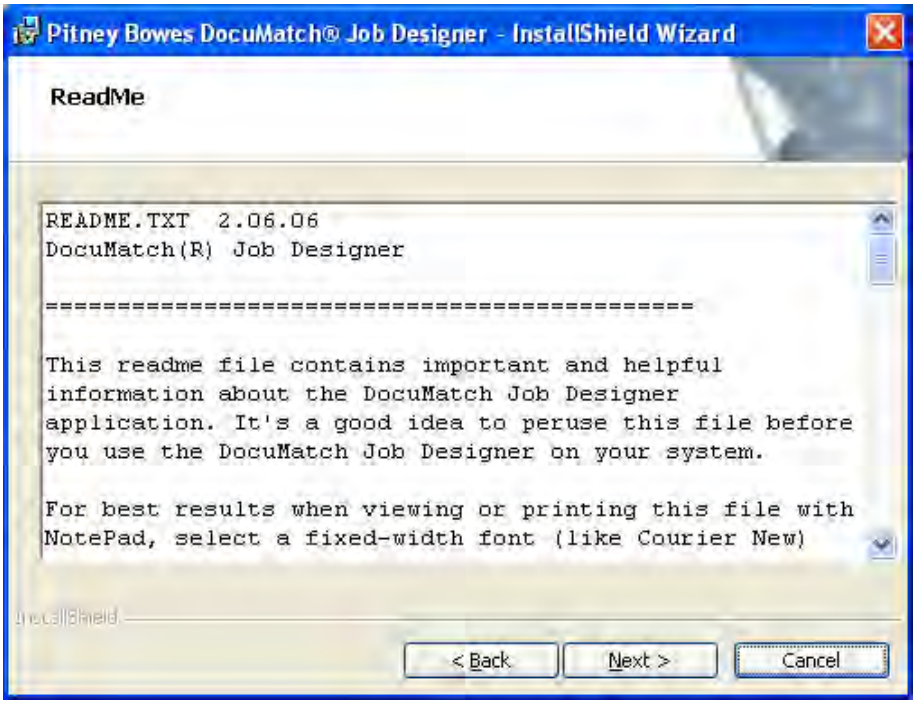


To Upgrade to the latest DocuMatch Job Designer (optional) …

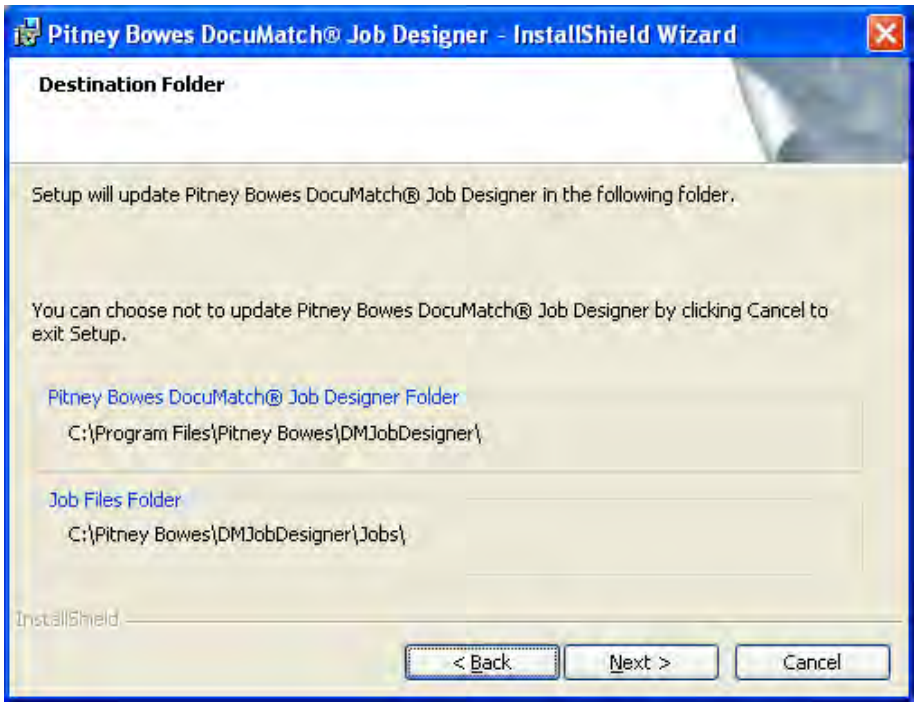
13. Open the *Job_Designer* folder and double-click **Setup.EXE**.
14. Click **Next** on the *Welcome* screen.



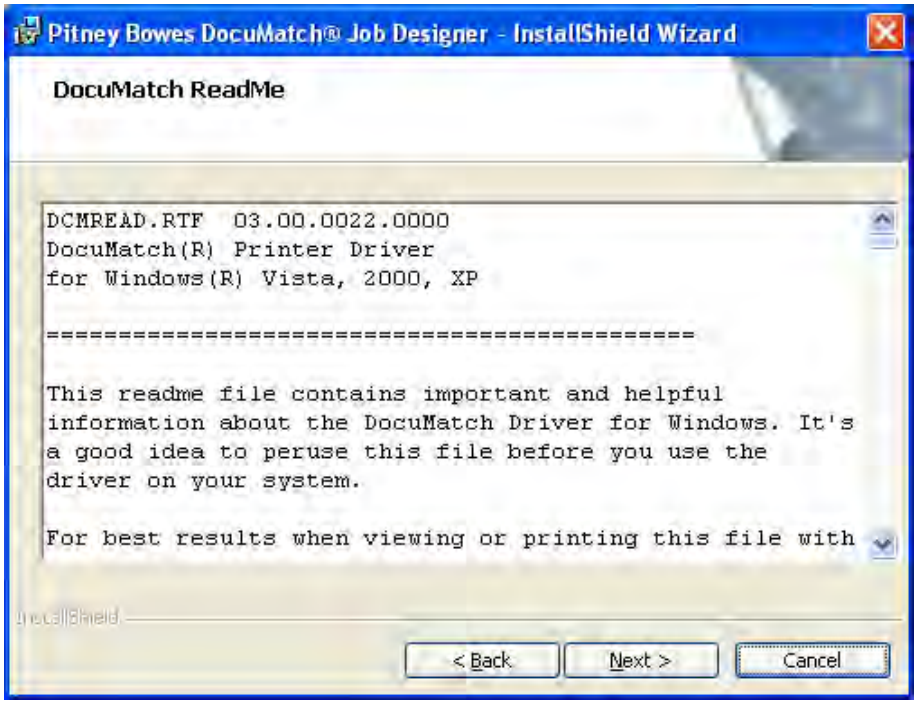
15. Click **Next** on the *DocuMatch Job Designer ReadMe* screen.



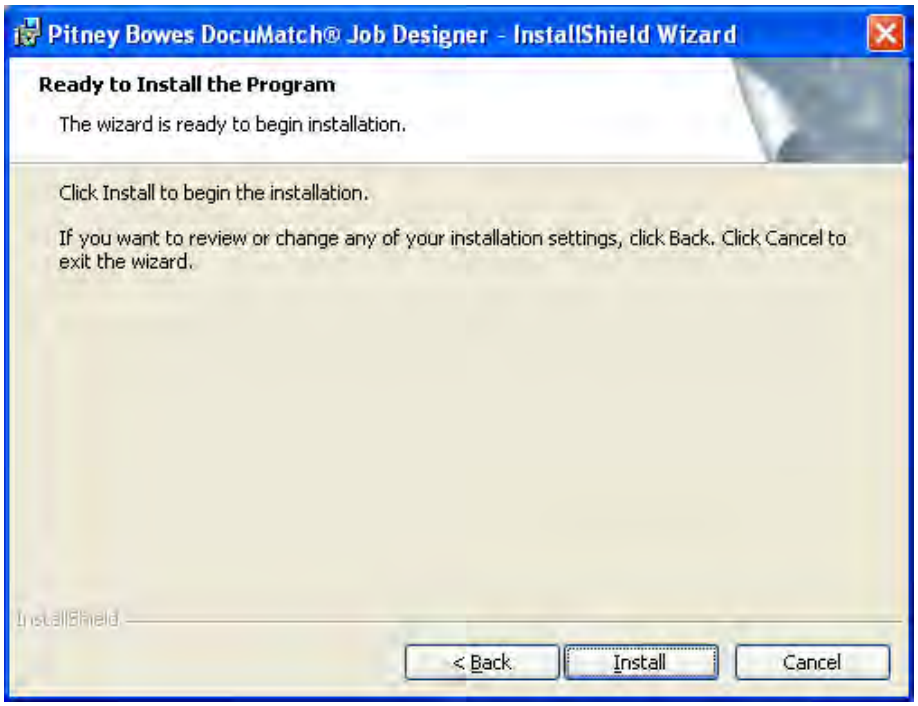
16. Click **Next** on the *Destination Folder* screen.



17. Click **Next** on the *DocuMatch Printer Driver ReadMe* screen.



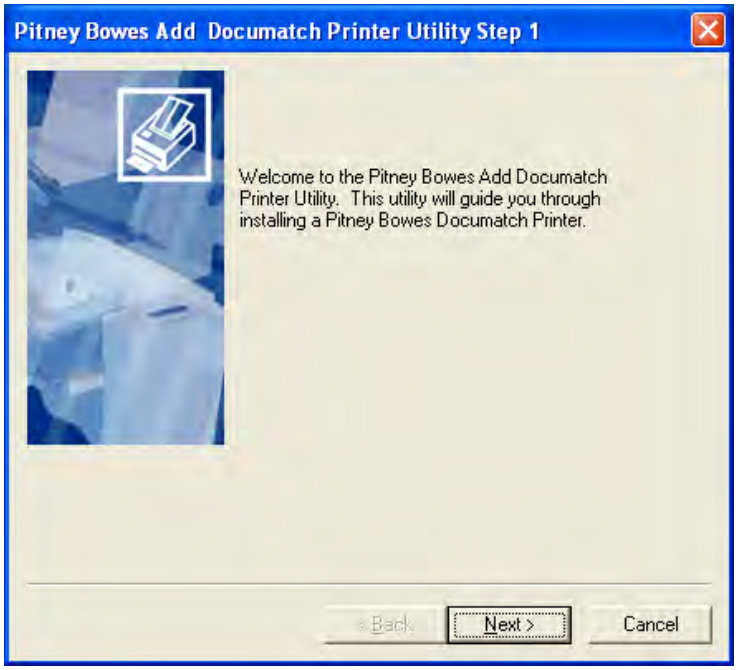
18. Click **Install** on the *Ready to Install the Program* screen.



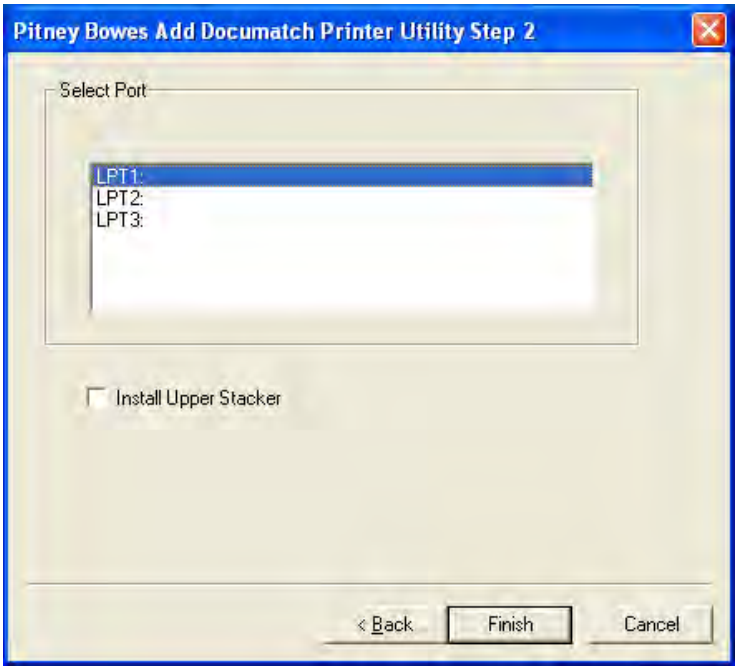
19. Click **Finish** on the *InstallShield Wizard Completed* screen.

To Install the latest DocuMatch Printer Driver …

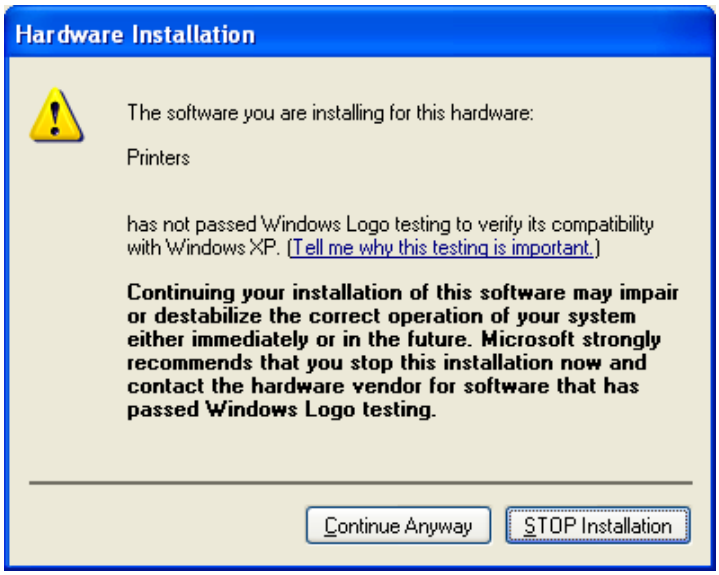
20. Open the *Driver* folder and double-click **DMXPSetup.EXE**.
21. Click **Next** on the *Welcome (Step 1)* screen.



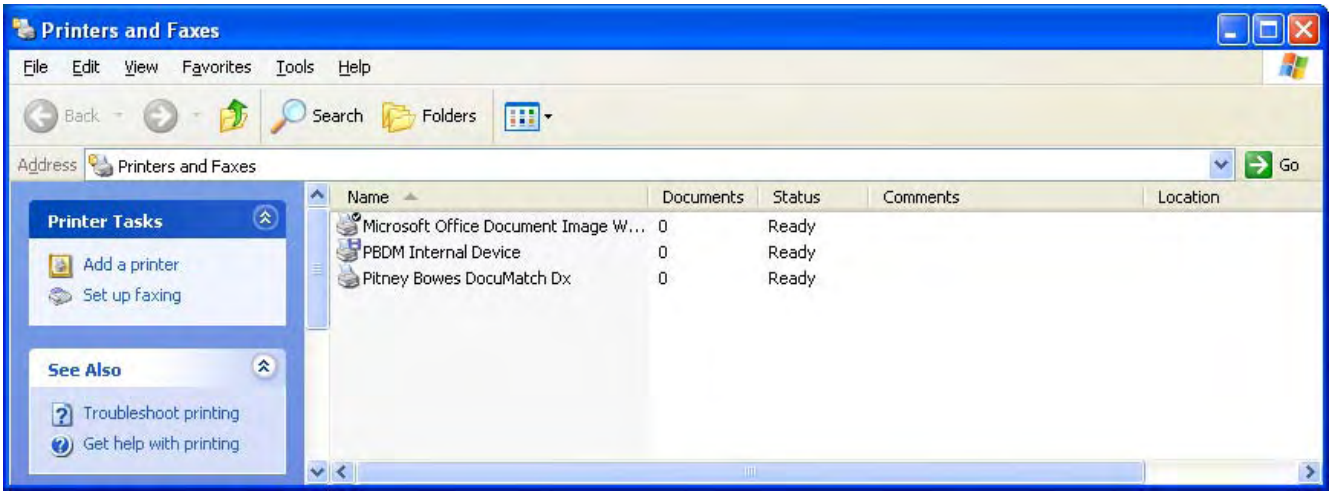
22. Select the applicable port from the *Select Port (Step 2)* screen.
23. Check the *Install Upper Stacker* checkbox, if desired.
24. Click **Finish**.



25. Click **Continue Anyway** on the *Hardware Installation* screen.



26. Click **Continue Anyway** on the second *Hardware Installation* screen.
27. The *Printers and Faxes* window is refreshed. Select menu item ***File*** > ***Close***.



To Query the Version of an Installed DocuMatch Printer Driver …

28. Select the DocuMatch printer driver (*Pitney Bowes DocuMatch Dx*) in *the Printers and Faxes* window.
29. Right-click and select **Properties**.
30. Click the **About** tab on the *Pitney Bowes DocuMatch Dx Properties* dialog.

